



January 6, 2010

Charles L. A. Terreni, Esquire
Chief Clerk/Administrator
The Public Service Commission of South Carolina
P. O. Drawer 11649
Columbia, South Carolina 29211

RE: Public Service Commission of South Carolina
Report: Terminations of Electric Service (4th Quarter 2009)
Docket No. 2006-193-EG

Dear Mr. Terreni:

In accordance with David Butler's January 13, 2005 letter, attached for filing please find Progress Energy Carolinas, Inc.'s (PEC) fourth quarter 2009 report on Terminations of Electric Service in South Carolina.

Sincerely,

A handwritten signature in black ink that reads "Len S. Anthony". Below the signature, the initials "GK" are written in a smaller, cursive script.

Len S. Anthony
General Counsel – Progress Energy Carolinas, Inc.

Attachment

cc: John Flitter (5)

Progress Energy Carolinas, Inc.
Quarterly Report on South Carolina Involuntary Disconnects
(Fourth Quarter 2009)

- 1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
October 2009	2221
November 2009	1982
December 2009	1600

- 2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

October 2009			November 2009			December 2009		
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1	117		1		1	1	96	
2	56		2	119	1	2	152	1
3		1	3	121		3	117	3
4			4	124		4	77	
5	72	1	5	139	2	5		
6	110		6	65		6		
7	117		7			7	73	1
8	109		8			8	59	
9	48	1	9	152	3	9	80	2
10			10	2		10	63	1
11			11	1	1	11	39	
12	115		12	227	2	12		
13	108	2	13	79		13		
14	105	2	14			14	98	1
15	105	1	15			15	106	4
16	93		16	131	2	16	56	
17			17	149	1	17	83	1
18		1	18	129	4	18	23	
19	87	1	19	130		19		
20	148		20	45		20		
21	121		21			21	98	2
22	86	3	22			22	95	2
23	59	1	23	111	1	23		1
24			24	122	2	24		
25			25		2	25		
26	98		26			26		
27	104		27		1	27		
28	141	1	28			28	116	
29	145	1	29			29	65	1
30	60		30	112	1	30	81	1
31		1	31			31		2

- 3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills, or for conditions on the customer's side of the point of delivery deemed by PEC to be dangerous to life or property. Totals were as follows:

Reason	October	November	December
Non payment	2204	1958	1577
Hazard	17	24	23
	2221	1982	1600

- 4) Average duration of involuntary terminations:

0.67 days (based on instances in which PEC can confirm that the reconnect is in the same name and same premise as the disconnect)

- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

"PEC Residential Delinquent Account Disconnection Procedures – South Carolina" and samples of PEC's Final Notice and Notice of Proposed Termination were filed with PEC's Fourth Quarter 2004 report. No changes in these procedures have occurred since then."